

News Release

In a World First, IIJ to Provide Closed Network Connection Service to Prisma Access

-- Connecting customer sites to Prisma Access on a secure and stable network, will meet a wide range of customer needs in combination with WAN, security, and other IIJ network services --

TOKYO - November 5, 2025 - Internet Initiative Japan Inc. (IIJ, TSE Prime: 3774), one of Japan's leading Internet access and comprehensive network solutions providers, today announced “IIJ Cloud Exchange Service for Prisma Access,” connecting customer sites on an IIJ dedicated private network to Prisma® Access, a cloud-delivered SASE solution provided by Palo Alto Networks, Inc. (head office: California, USA). The new service is to be made available from December 2025.

IIJ Cloud Exchange Service for Prisma Access will provide closed network connections between Prisma Access and a private backbone, which is a customer-dedicated network configured on the IIJ backbone. This service will let customers interconnect their own sites or the cloud platform they use to Prisma Access without going through the Internet. Along with the advantages of a secure and stable communication environment unaffected by external traffic, customers will benefit from the ease of combining Prisma Access to IIJ services such as SD-WAN or multi-cloud connection. This represents the world’s first instance^{*1} of providing a closed network connection service with Prisma Access.

^{*1} As of November 1, 2025.

■Background

The Zero Trust security approach has gained traction as cloud use and hybrid work styles have become more common, leading to growing adoption of SASE (Secure Access Service Edge) products that provide integrated network and security functions on the cloud. Among these, use of Prisma Access is increasing especially by large enterprises and customers carrying out business globally.

In 2024, IIJ was certified by Palo Alto Networks as an SP Interconnect partner,^{*2} providing customers who purchase Prisma Access from the IIJ Group with a means for accessing the Internet from the IIJ backbone. Customers using Prisma Access gain high-quality Internet access, as well as a wide range of support starting with network configuration. This support is now being enhanced further with the provision of a closed network environment between a private backbone and Prisma Access. In addition to realizing secure and stable communication with Prisma Access, customers will enjoy seamless connection between Prisma Access and their own cloud services as well as the rich lineup of IIJ network services.

^{*2} Press release of April 15, 2024: “IIJ to Become Palo Alto Networks Partner for SP Interconnect First Certified in the Asia-Pacific Region”: <https://www.ij.ad.jp/en/news/pressrelease/2024/0415.html>

■Major features

- Provides a secure and stable multi-cloud network

Through a private backbone, which is a customer-dedicated network, this service provides closed network connections to Prisma Access from customer sites or various cloud platforms, realizing a secure and stable multi-cloud network.

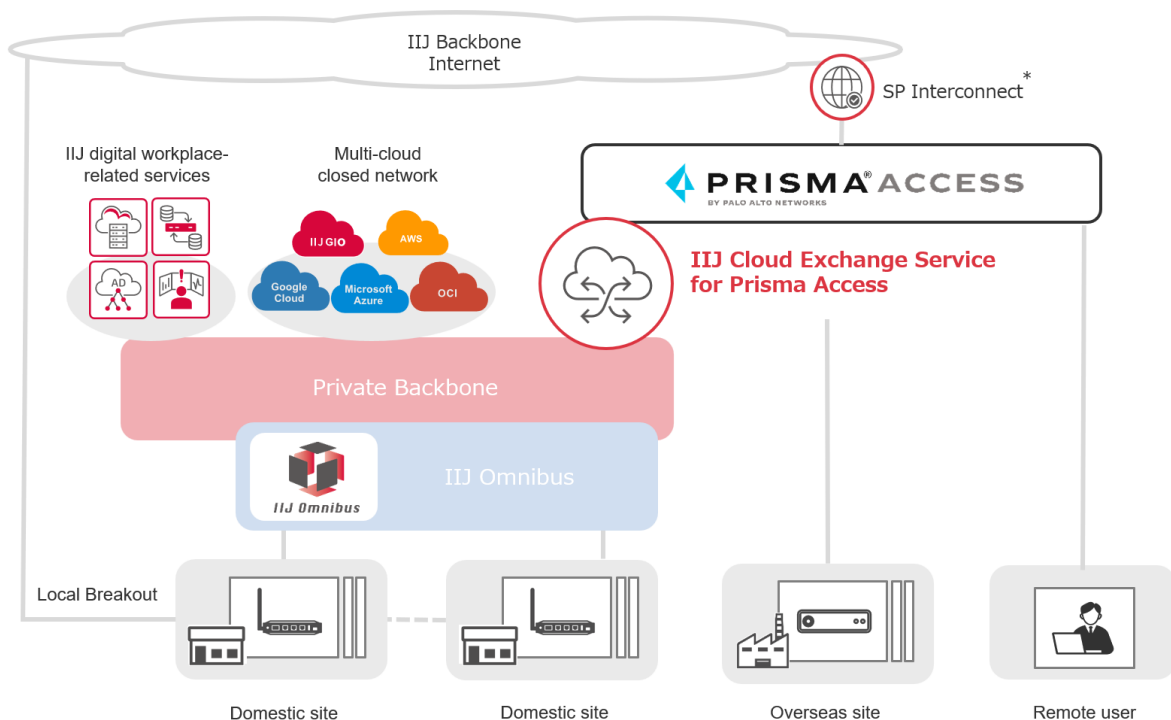
- Provides SD-WAN functions through IIJ Omnibus Service

Ordinarily, use of Prisma Access requires that the customer install network termination equipment (NTE) at sites connecting to it. In combination with IIJ Omnibus Service for WAN connection between sites, a fully managed service becomes possible, including NTE. This approach should ease the burden especially for customers with many sites.

- Meets wide-ranging customer needs by use of IIJ services

Through a private backbone, customers will be able to add to the closed network and make use of a variety of digital workplace services provided by IIJ, such as authentication platform service and data federation service. By combining these services with Prisma Access, solutions finely tailored to the customer in terms of functions, use cases, and security requirements can be provided.

■ Example of service configuration



*SP Interconnect is a partner program provided by Palo Alto Networks for network service providers, realizing interconnection between Prisma Access and the service provider's service platform. Customers purchasing Prisma Access from the IIJ Group for their own use are able to access the Internet from the IIJ backbone.

➤ See <https://www.ij.ad.jp/biz/cloudex-p/> for details of the service (Japanese only).

IIJ, drawing on its extensive knowledge of network technologies and its network services lineup, will continue developing new services and solutions that enable customers to enjoy more convenient and secure cloud services.

About IIJ

Founded in 1992, IIJ is one of Japan's leading Internet-access and comprehensive network solutions providers. IIJ and its group companies provide total network solutions that mainly cater to high-end corporate customers. IIJ's services include high-quality Internet connectivity services, systems integration, cloud computing services, security services and mobile services. Moreover, IIJ has built one of the largest Internet backbone networks in Japan that is connected to the United States, the United Kingdom and Asia.

IIJ was listed on the Prime Market of the Tokyo Stock Exchange in 2022. For more information about IIJ, visit the official website: <https://www.ij.ad.jp/en/>.

The statements within this release contain forward-looking statements about our future plans that involve risk and uncertainty. These statements may differ materially from actual future events or results.

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